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**Office of the Secretary,  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554**

**Re: CG Docket No. 03-123, Caption telephone Service**

**Dear FCC Secretary:**

**I urge you to require captioned telephone service throughout the United States.**

**I lost my hearing as I aged. I am almost deaf. This has greatly affected my life. I wear two very strong hearing aides. A microphone for the hearing impaired, is connected to these hearing aides. Without these hearing devices, I can not socialize or respond correctly. Yet none of these items helped me to use a telephone. I only watch closed captioning on television. Reading these words helps me to understand and enjoy television programs. Closed captioning phones are just like closed captioning on T.V.**

**As my hearing worsened it became impossible to hold a telephone conversation. I bought phones with very high decibels. None of them helped me. When people called me, my family had to repeat their words. If I was alone at home I let our answering machine pick up the call.**

**About two years ago I participated in testing out Cap Tel, a closed caption phone. This phone has changed my life. Like Closed Caption TV, I can listen, and read what is being said.**

**Very truly yours,**

*Rosalie Carnese*  
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